



Ageing Well in Sutton

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Together For Sutton - AUKS

A core cornerstone service of Age UK Sutton

- This commission funds our Welcome & Information Officer and 1 Adviser
- Age 50+ living/working/caring in Sutton
- 2588 clients accessed this service last year
- Increasing demand – 23% increase in enquiries from the previous year

Specialist Expert Advice & Support

- AQS Accredited
- Holistic support
- 3.2 Million in Income Maximisation for 424 unique people

Key Challenges faced by older people in Sutton to Age Well....

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Cost of Living

A green cloud-shaped bubble with a black outline, containing the text "Transport".

Transport

An orange cloud-shaped bubble with a black outline, containing the text "Housing".

Housing

A light blue cloud-shaped bubble with a black outline, containing the text "Digital Exclusion".

Digital Exclusion

A pink cloud-shaped bubble with a black outline, containing the text "Health (Physical & Mental)".

Health
(Physical & Mental)

Case Study

Advice topic; Benefit entitlement + Crisis support

- Ant is a 66 year old man, living with paranoid schizophrenia, obsessive compulsion disorder and COPD with history of self harm and substance abuse.

What we did:

Change of circumstances moving from working-age entitlements

Benefit Check and applications

Reported concerns about his health to GP who was able to review and seek additional support

Household Support Fund accessed

Limited travel time for client – offered home visit to decrease anxiety and holistically assess

Outcome;

Increased annual income of £400.00 per week (£20,800 Annually) State Pension, Pension Credit, Housing Benefit